



September 11, 2003

Rudy Beserra  
Vice President  
Latin Affairs

Mr. Hiram Monserrate  
Council Member, 21<sup>st</sup> District  
250 Broadway, Room 1749  
New York, New York 10007

## Appendix C

Dear Mr. Monserrate:

Thank you for your interest in the Coca-Cola Company and the bottlers of our products in Colombia. We appreciate the opportunity you afforded us to review the facts around the allegations raised against us and those bottlers in the lawsuit filed in Miami in 2001. Hopefully you now have a more comprehensive view of the facts and a clearer view of the values we and our bottlers apply to our business everywhere in the world, including Colombia. To reiterate, the allegations against the Company and the bottlers contained in the lawsuit are false. The Coca-Cola Company and its bottlers absolutely do not tolerate violence against any of their workers in Colombia.

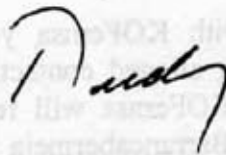
In response to your letter to Mr. Daft, please note the following:

1. We have shared with KOFemsa your comments from unnamed witnesses concerning alleged contacts between KOFemsa managers and paramilitaries. KOFemsa will review the allegations re: these alleged contacts in Barrancabermeja and Barranquilla and take any actions they deem necessary and appropriate. As all know, any such contact is illegal and contrary to policies in place in all KOF operations in Colombia.
2. KOF will also review the allegations re: illegal payments made to external entities and take any action they deem necessary and appropriate. As with illegal contact, such payments are illegal and contrary to policy.

3. We will review with KOF a proposed joint statement co-sponsored by Sinaltrainal and TCCC denouncing all violence against all system employees, union and non-union, from any illegal guerilla and/or paramilitary group. Panamco, The Coca-Cola Company and the International Labor Rights Fund have agreed to the text of such a statement. KOF will review and advise their approval to proceed with a release in appropriate channels.
4. KOFemsa will determine what course they will take concerning the defamation and property destruction cases currently underway. Any change in their position will be communicated through the proper legal channels.
5. At this time, The Coca-Cola Company does not anticipate supporting in any way any form of "independent fact-finding delegation to Colombia".

Thank you again for your interest in this case.

Best regards,



Rudy M. Beserra

RB/af

c: Mr. Rodrigo Calderon  
Mr. John Pope